

WOODEND BEACH HOLIDAY PARK

CHRISTMAS NEWSLETTER 2020/21

RESERVATIONS

To accept this reservation please ensure your deposit is paid and Confirmation and Deposit Form is to be filled out and returned before the 1st of October 2020 please. If your deposit is not paid a follow up phone call will be made and then if no response we will cancel. YOU WILL BE REQUIRED TO PAY FOR **ALL** YOUR CONFIRMED DAYS ON ARRIVAL.

ARRIVALS & DEPARTURES FOR SITES

12pm arrival unless otherwise arranged with management, except Christmas Day when you need to arrive between 9am and 12.30pm as we will be closed from 1pm. Departure time for sites is strictly 11am unless prior arrangement has been made. Anyone wanting to set up earlier than your arrival date please phone and check that your site is free then right this date on your Confirmation Form. This only applies to people arriving on Christmas or Boxing Day. When checking in all camp fees are to be paid in full on arrival. No exceptions.

ARRIVALS & DEPARTURES FOR ACCOMMODATION

2pm arrival unless otherwise arranged with management, except Christmas Day when you need to arrive before 12.30pm as we will be closed from 1pm. Departure time for accommodation is strictly 10am unless prior arrangement has been made.

OFFICE HOURS

The office and shop will be open between 9am and 7pm daily, with the exception of Christmas Day when we will close at 1pm and New Years Eve when we close at 8pm. We sell ice creams, ice, cold drinks, lollies, bread, milk, frozen pizzas, chips, wifi etc. We also have change for washing machines, driers and showers.

CAMP SITES AND STORAGE

Camp sites are approx 10m x 10m or bigger. It is necessary for all belongings to fit onto your designated site. Caravan/tent, car and all camping equipment. Extra vehicles and trailers will need to be parked in the paddock -please see office staff. If you would like to leave your caravan on site over the summer or become a yearly semi please see Jan or Steph at the office to hear more about this.

CAMP FEES & BONDS

Powered sites:

1 Adult \$24
2 Adults \$34
Extra Adult \$17
Child \$7 (2yrs—18yrs)

Non-Powered sites:

Adult \$15
Child \$7 (2yrs—18yrs)

Single Cabins \$40

Basic/Standard Cabin from \$65

Motel/Studio/Apartment

2 Adults \$100

Extra adult \$20, Extra Child \$10

Caravan Compound Storage

\$10.00 per week

A \$30 bond is required if you would like a gate card for 24-hour access into the camp. THIS IS FOR YOUR USE ONLY AND CANNOT BE USED TO LET IN YOUR VISITORS.

A \$50 bond is required for RCD Power Cords with a \$5 per day hire fee. These need to be booked in advance as we only have a certain amount.

Showers: \$2 coin for 6minutes.

Washing Machines: \$2 Coin

Driers: 2x \$2 coins

Wi-Fi vouchers from \$2 for 250MB - \$95 for 20

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NEW POLICIES THIS YEAR

As always if you are arriving on Christmas or Boxing Day, we allow you to set up your site and settle your account early. This way you can avoid the rush on Boxing Day and drive straight through. Please phone and check that your site is free then right this date on your Confirmation Form. Set up must be no earlier than Sunday 20th December, there will be no earlier exceptions made.

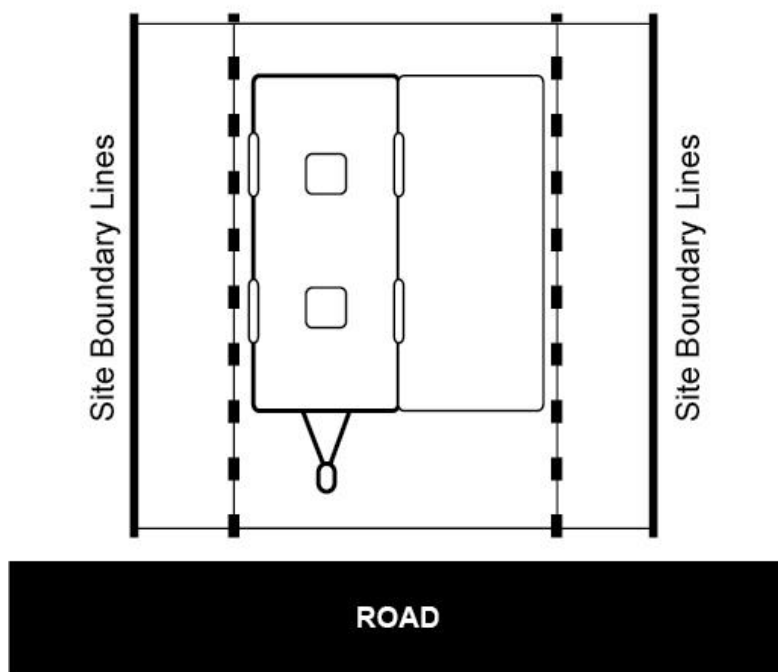
For those of you that are unsure of exact departure dates and 'MAY STAY ON' Please let us know rough dates when confirming bookings. On the day of intended departure, if you wish to stay on you MUST let us know by 10am as our new system will check you out and your site may be rebooked. Last year we had far too many people coming in late afternoon or even night time letting us know they were staying on and we had back to back bookings to shuffle!

Absolutely no visitors cars will be allowed in the camp on 31st December. Last year we had vandals lift the barrier arm to get out after 8pm Gate Lockdown.

Site Set Up

Under the Health & Safety & Fire Regulations policy all caravans and tents need to be 1.5 metres from the site boundary line.

All caravans/tents (including awnings must be positioned inside the dotted lines to give a 3m gap between neighbouring caravan/tents. Only 1 campervan or 1 caravan & awning per site. Caravan drawbar must face towards the road. Tent walls must be within dotted line area. Ropes may go out to site boundary lines. Campervans must park parallel to the dotted line, facing the front or back of the site.



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WOODEND BEACH CAMP RULES

INSTANT EVICTION FOR LIGHTING FIRES OR FIREWORKS

SUMMER IS HIGH FIRE RISK AND WE HAVE A TOTAL FIRE BAN IN PLACE!

SPEED LIMIT STRICTLY 10KM (WALKING PACE)

EXTRA CARE MUST BE TAKEN WITH THE NUMBER OF PEDESTRIANS AND YOUNG CHILDREN IN THE CAMP. IF SPEEDING PERSISTS YOU WILL LEAVE YOUR VEHICLE OUTSIDE THE BARRIER ARM.

NO HELMET = NO BIKE!

PLEASE MAKE SURE YOUR CHILDREN WEAR THEIR HELMETS. THIS WILL BE STRICTLY ENFORCED AND ANYONE NOT WEARING THEM WILL BE ASKED TO PUSH THEIR BIKES. BIKES COULD BE CONFISCATED UNTIL THE END OF YOUR CAMPING IF WE HAVE TO KEEP REMINDING.

NO GLASS BEER BOTTLES

THIS IS FOR SAFETY REASONS AS BROKEN GLASS IS DANGEROUS.

NO ANIMALS – THIS APPLIES TO VISITORS PETS

YOU WILL BE ASKED TO LEAVE THE CAMP IF YOU KNOWINGLY HAVE A DOG AT YOUR SITE.

NO MOTORBIKES WITHIN CAMP OR FOREST

THIS APPLIES TO DIRT BIKES AND QUAD BIKES

A CERTIFIED RCD CORD MUST BE USED WHEN PLUGGING INTO POWER.

Cords are available for hire from Camp Office.

QUIET TIME BETWEEN 10PM AND 7AM

WE PRIDE OURSELVES ON BEING A QUIET FAMILY CAMP. PLEASE BE CONSIDERATE TO OTHERS.

GATECARDS MUST NOT BE USED TO LET VISITORS IN

ABSOLUTELY NO VISITORS CARS WILL BE ALLOWED IN THE CAMP ON THE 31st DECEMBER

NO WET WIPES DOWN THE TOILETS OR DUMP STATIONS PLEASE. THEY BLOCK OUR PUMPS!

BLOCKING OUR PUMPS WITH WET WIPES WILL INCURR A CALL OUT FEE OF \$225.00

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REMINDERS

We just ask that you please supervise your children by:

- > **Making sure they wear their helmets.** This will be strictly enforced and anyone not wearing them will be asked to push their bikes.
 - > **Not allowing them to bike around the amenity blocks**
 - > **Not letting them play around the barrier arm or riding their bikes through the out gate.**
 - > **Not letting them build huts inside the camp boundary or dig sandpits.** There is a whole beach to do that and it takes a long time for the grass to grow here.
- If anyone sees this or any other wilful damage happening please report it to the office.

Visitors

Visitors are very welcome, however we will be asking them to park outside the camp and walk in if we feel the camp can't cope with any more cars, so please tell your visitors they may be asked to walk in. All visitors must depart by 10.00pm. Please remember you are responsible for your visitors behaviour. We will be asking you and your visitors to leave the camp if they bring a dog onto your site.

Dump Stations

There are two dump stations in the park and one on the Woodend Beach Road. These are the only places where you can dump your sewage waste (portaloo etc). The toilets are not to be used as a dump station. Please DO NOT dispose of wet wipes or sanitary products into toilets or dump stations. They block our pumps and we then have to shut down toilets until the pump can be fixed.

Noise

Please be considerate of your neighbours. Quietness between 10pm and 7am, with the exception of New Years Eve.

New Year

The Office and shop will close at 8pm Sharp.

Only cars with stickers will have access. Camp gates will be locked at 8pm and no further vehicle access will be allowed in or out until 5.30am. If you wish to have extras stay on New Year **they must book in and pay at the office before 8pm.** Management reserves the right to refuse entry. **Visitors need to leave the camp by 1am.** If your teenage children want their friends to stay, they must pay on the way **into** the camp. You are responsible for them and must supervise them. If they become a problem, we will ask them to leave. Some amenity blocks will be locked on New Years Eve, this does not include the toilets.

Recycle

The rubbish and recycle stations are set up as follows:

Green Bins: household waste ie **wrapped** food scraps, nappies and general rubbish.

Red Bins: Cans, bottles, tins and clean plastic (PLEASE REMOVE LIDS AND PUT LIDS IN GREEN BIN)

Wool fadges: flattened cardboard and newspapers

Do not leave broken gear beside the bins, take it home with you. Please report anyone seen doing this.

Confirmation & Deposit Form

Name.....

Address.....

Phone Number.....Email.....

Caravan Electrical Warrant Expiry Date..... Site Number.....

No Adults..... No Children (2-18years) Infants (Under 2yrs)

Arrival Date: / /20 Departure Date: / /20

*If you are booked to arrive Christmas Day or Boxing Day, as always, we allow you to set up your site and settle accounts early. This way you can avoid the rush on Boxing Day and drive straight through. If you would like to set up early please phone us first to check your site is available and then note which date you would like to set up from so we can hold your site. Must be **no earlier than Sunday 20th Dec onwards please.** Set up date: /12/2020

*Same goes for those that may stay on longer. Please let us know your intended 'may stay on' dates. On the day of intended departure, you **MUST** notify us **before 10am** if you would like to stay on as our new system will check you out and your site may be rebooked. Last year we had far too many people coming in late afternoon or even night letting us know they were staying on after their site had already been rebooked and we had back to back bookings to shuffle!

For each site booked we require a \$50 deposit to confirm booking please.

Bank Account Number: **03 1585 0128732 00**

Please use Last Name and Site Number as reference.

*Minimum charge of two adults per night for each site booked.